



PRODUCTION

PROD (LIVE)
 Clinical staff and admin users record data of real patients in this environment



PROD

QI
 Used by a subset of users to run queries for their own reporting



PROD


REPORTING
 Backend extracts and data reports generate from here. Also used for prod's store queries

No front-end access



PROD

SUPPORT
 Used for finding and testing fixes for issues raised by a user through support calls/emails



PROD


DOWNTIME
 Shares REPORTING database and is available if prod is down



PROD


TESTING

TEST
 Final testing is done here once dev is completed and if test data is enough to fulfill needs




TEST

TEST2
 Build testing or similar to Test environment but in new build




TEST

QA1
 For testing where real data is needed (data size or exact patients)




PROD

QA2
 For testing future build or contains last version if just upgraded as a reference, using prod data



PROD

UAT
 Selective external users can view/test complex changes on the roadmap



TEST

DEVELOPMENT

DEV
 Development and preliminary testing is done here



TEST

LOCAL DEV INSTANCE
 Developers may have local install of EMR client on their workstations


Direct access only



TEST


TRAINING

MASTER TRAINING (VTM)
 Source/base for the training environments. Should not be used for testing or training



VTM

TRAINING
 Dedicated for training classes/sessions



VTM


SELF-TRAIN
 Practice environment for users and informatics training grounds for select users



VTM


OTHERS

BASE CONTAINER
 Core Intrahealth Profile EMR product of current build without any config customizations



TEST

STAGING
 For tests related to system structure (ie: enterprise mode across multiple services and servers)



VTM

LEGEND

- Access via VPP Application folder
- Access via Team Icons
- Access via Citrix
- External Users have access
- No refreshes
- Refreshes nightly
- Refreshes last Friday of the month
- Refreshes 1st Friday of the month
- Refreshes 2nd Friday of the month
- Refreshes 2nd Friday every 2 months
- Refreshes 2nd Friday every 6 months
- Adhoc
- TEST/PROD/VTM** Data type